# Metrobank

#### **PROMO OFFER:**

- Get P1,500 worth of universal eGCs or GCash credits for a minimum single-receipt 0% installment spend of P30,000
- Get P3,000 worth of universal eGCs or GCash credits for a minimum single-receipt 0% installment spend of P60,000
- Valid for 0% installment of 12, 18, 24, and 36 months only
- Also applicable for Shop Now, Pay Later up to 90 days after

PROMO PERIOD: March 1 to April 30, 2022

#### **PROMO HIGHLIGHTS:**

• **Registration**: Only registered users will receive the reward for eligible transactions. Transaction/s made before successful registration will not be qualified for the promo.

The principal cardholder will receive an SMS, Viber message or e-mail containing the registration link at the start of the promo period. To register, visit <u>mbcpc.co/MIReg</u> and enter your Metrobank-registered mobile number.

Registration period is from March 1 to April 30, 2022.

• **Redemption**: For every qualified spend, cardholder will receive a token link via SMS, up to 5 calendar days after the transaction date. In the token link, cardholder shall have the option to choose between a <u>Giftaway Universal eGC</u> or <u>GCash Credits.</u>

Redemption period is until June 30, 2022.

## **PROMO MECHANICS**

- The promo is open to all Metrobank Peso Mastercard / Visa, Metrobank Vantage Mastercard / Visa, M Mastercard, ON Virtual Mastercard, Titanium Mastercard, Platinum Mastercard, World Mastercard, PSBank Credit Mastercard, NCCC Mastercard, Toyota Mastercard, Rewards Plus Visa, Femme Visa, Femme Signature Visa, Cashback Platinum Visa, and Travel Platinum Visa cardholders in good standing. The promo is <u>not applicable</u> to Metrobank Dollar Mastercard, Corporate Mastercard, Dealer Financing, Metrobank Debit and Prepaid Cards.
- 2. The promo period is from March to April 30, 2022.
- 3. Qualified cardholders will get the following:
  - P1,500 worth of universal eGCs or GCash credits for a minimum single-receipt 0% installment spend of P30,000
  - P3,000 worth of universal eGCs or GCash credits for a minimum single-receipt 0% installment spend of P60,000

## Valid for 0% installment of 12, 18, 24, and 36 months only. Also applicable for Shop Now, Pay Later up to 90 days.

4. To qualify, the principal cardholder must register to the promo and ensure that his/her mobile number is updated in the Metrobank credit card database. Should there be any changes in the contact details within the promo period, it is the responsibility of the cardholder to update his/her contact information in Metrobank credit card's database by calling the Metrobank Customer Service Hotline at (02) 88-700-700.

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- 5. Only registered users will receive the reward for eligible transactions. Cardholder should be registered before transacting his/her qualified spend, in order to be eligible for the promo.
- 6. To register for the promo, the principal cardholder will receive an SMS or Viber message containing a registration link (<u>mbcpc.co/MIReg</u>) at the start of the promo period. The cardholder can register via the registration link March 1 to April 30, 2022. An SMS will be sent to the cardholders' mobile number upon successful registration. Only transaction/s made after the successful date of registration will be included in the promo.

Note: The link will only ask for cardholder's mobile number and verification code sent to the registered mobile number. Metrobank and Giftaway will never ask for the card number, expiry date, CVV, OTP via links in e-mail, SMS or phone calls.

- Supplementary cardholders are automatically registered once the principal cardholder has successfully registered for the promo. Token link of the qualified transactions made by the supplementary cardholder will be sent to the registered mobile number of the principal cardholder.
- 8. Transaction/s made before successful registration will not be qualified for the promo. For principal cardholders with multiple mobile numbers, Metrobank shall apply the first mobile number registered to the primary cardholder's account found in Metrobank's database.
- 9. By completing the registration, cardholder agrees that his/her personal information shall be subject to confidentiality, data privacy and other security terms of Metrobank's service provider, Giftaway.
- 10. A principal cardholder will receive one (1) token link via SMS for an eligible transaction using his/her Metrobank credit card, up to 5 calendar days after the transaction date. Once a token code is received via SMS, the principal cardholder must click the token link within sixty (60) calendar days after the receipt of the SMS. All unredeemed token links will be forfeited after the expiration date indicated in the SMS.
- 11. Cardholders can redeem the Giftaway Universal eGCs or GCash Credits starting March 2, 2022 at Giftaway partners such as, but not limited to, The SM Store, Robinsons, Puregold, Shopee, Grab, Lazada, and more. Applicable delivery and other processing / service fees from the stores where the eGC/s will be used are not included in the eGC and shall be shouldered by the cardholder. The Terms and Conditions relating to the use of the Giftaway Universal eGC indicated in the Giftaway platform shall apply.
- 12. The Giftaway Universal eGC is transferrable to cardholder's nominated recipient by clicking on the Share This button. Once clicked, cardholder acknowledges and gives consent that he/she will share the incentive to his/her nominated recipient. Validity of the original token link shall apply. Once the redemption or transfer has been made, Metrobank and Giftaway will not be liable to incorrect entry of mobile number where the incentive was shared. It is the customer's sole responsibility to double-check the entry upon redemption of the incentive.
- 13. The redemption period is from March 2, 2022 to June 30, 2022. All redemption requests made after the redemption period will not be accommodated. All unredeemed token code/s will be forfeited after the expiration date indicated in the SMS and tracker website.
- 14. Metrobank will not accommodate cardholder requests to re-send token links or eGC code/s due to but not limited to the following reasons:

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- a. Code/s sent successfully to the principal cardholder but accidentally deleted by the cardholder, members of their family or friends due to upgrade or reformatting done to the cardholder's mobile device.
- b. Due to loss, stolen, or defective mobile device;
- c. Code/s sent successfully to the principal cardholder's registered mobile number maintained in Metrobank credit card's database during the promo and redemption period.
- 15. "Valid spending" includes 12, 18, 24, and 36 months of 0% merchant installment transactions such as, but not limited to, installment purchases of appliances, gadgets, department stores, jewelry, furniture, home improvements, and more. Also applicable for Shop Now, Pay Later up to 90 days after.
- 16. Other transactions such as PayNow, Bills2Pay, Balance Transfer, Balance Conversion, Cash2Go, Cash Advance, mobile payment / mobile wallet transactions, online payment system and transactions with merchant category code of 6540 (such as but not limited to Lazada Top Up, PayMaya Add Money, Shopee Pay, GrabPay) found in Metrobank's database are excluded from this promo.
- 17. All Terms and Conditions relating to the use of Universal Giftaway eGC or Gcash Credits redemption indicated in the Giftaway redemption portal shall apply. Any dispute related to the use of the Universal Giftaway eGC shall be coursed through the chosen merchant.
- 18. The incentive cost is not valid in conjunction with any ongoing promos.
- 19. Metrobank will not oblige to the cardholder's request of extending the redemption and validity period of the token link once sixty (60) calendar days has passed. All questions and issues will only be accepted within sixty (60) calendar days after the end of the promo period or not later than June 30, 2022, after which, Metrobank will no longer entertain disputes and / or requests.
- 20. A cardholder will be disqualified from the promo if his or her Metrobank credit card becomes delinquent, suspended, cancelled or terminated.
- 21. Metrobank reserves the right to disqualify a previously approved transaction that was cancelled or charged back within the promo period. Should the cardholder receive the incentive but was later on deemed unqualified for not meeting the requirements of the promo due to disputes arising from erroneous, invalid, fraudulent or unauthorized transactions, the cost of the incentive shall be charged by Metrobank to the cardholder's credit card account.
- 22. All questions regarding the cardholder's eligibility to this promo shall be resolved by Metrobank, with the concurrence of DTI.
- 23. The use of Metrobank credit card in connection with this promo is subject to the Terms and Conditions governing the issuance and use of Metrobank credit cards.
- 24. For inquiries and other concerns, contact the Metrobank Customer Service Hotline at (02) 88-700-700.

Per DTI-FTEB Permit Number 137186, Series of 2022. Supervised by the Bangko Sentral ng Pilipinas Email Address: consumeraffairs@bsp.gov.ph SEC Registration No. 0000127904. SEC Certificate of Authority No. 994 (2008)